



Luther Manor Continuing Precautions Related to COVID-19

April 12, 2021 5:19 pm

The safety of our residents and staff remain our top priority and we will continue with our protocols, precautions and daily screening of staff and all Health Care Center and Assisted Living Residents. Visitor protocols are evolving at this time, yet restrictions remain in place so please read on and stay tuned for the very latest. If you have any questions please let us know.

Thank you for your support, partnerships and commitment to our residents and staff as the pandemic continues to evolve. Don't forget our Sharing God's Love team is here to help you share encouragement with residents and our staff. Just email SharingGodsLove@LutherManor.org to get started.

Shout out of thanks!

- **Thank you, to our Courtyard residents** for helping us create a win/win activity by writing Happy Birthday cards for our loyal volunteers that we miss greatly. What's the win/win you as? Our residents get a fun activity centered around giving, which is a win for them. Our volunteers celebrating their birthdays get a card way better than anything Hallmark could ever do and that's a win for them! Here you see Joellen, Rogene and Tina sharing God's love!





Campus Update

- With our second week of in-person, in-apartment visits underway, we thought it would be helpful to remind everyone of the latest visitor guidelines for our **Health Care Center, Courtyards and River Oaks Assisted Living programs**. These expanded, responsible indoor visitation guidelines began on **Monday, April 5th**.
 - One hour visits may be scheduled Monday through Friday, from 8:15 am to 4:30 pm for the time being.
 - A total of two people may visit per day, per apartment, by appointment only.
 - Additional visitors to the same apartment later on the same day, are not allowed. Please coordinate your visit with friends, family and the resident in advance so there is no confusion as to who is coming and when.
 - There is no longer a minimum age requirement for who can visit.
 - Appointments are limited to help us manage the total number of people in our building at one time.
 - For visits with **Health Care Center residents**, please schedule your visit with Kathy Jastromski at 414-847-5080 or via email at kjastromski@luthermanor.org.
 - Visits with **Courtyards residents**, please schedule your visit with Shari Garza at 414-847-5079 or via email at sgarza@luthermanor.org.
 - Visits with **River Oaks residents**, please schedule your visit with Kenneth Stelpflug at 414-847-5033 or via email at kstelpflug@luthermanor.org.
 - All visitors to our Wauwatosa campus are required to screen in at the Health Care Center or the main Courtyards entrance on 92nd Street. The Courtyards entrance is open during **visiting hours only** offering more direct access to this program area.
 - All COVID infection prevention requirements remain in place:



LUTHER MANOR

A Life Plan Community

- **Appropriate masks must be worn at all times in the building, even in resident rooms.**
- Keep 6 feet social distance in hallways and in resident rooms when possible.
- Please use hand sanitizer upon arrival and when leaving.
- Do not visit if you are feeling ill in any way or if you have been exposed to COVID, are being tested for COVID or have been diagnosed with COVID within the last 14 days.
- Please do not eat food with the person you are visiting.
- Visitors are to go directly to the resident rooms. No visiting with others in public areas. No stopping in the dining venues or family rooms.
- Please consider inventorying your loved one's clothing and decorations while you visit to determine whether your loved one is in need of new items since you last visited.
- If you are new to Luther Manor, a map will be provided to help you find your way following the most efficient route. Additional signage is being installed to help you navigate our campus.
- Pet visits are not allowed at this time.
- Visitors must exit the building no later than 4:30 pm. This allows time for the disinfecting of our entrances, common areas, hallways and elevators. Our enhanced cleaning processes need to start at this time because it takes quite a while to cover all relevant areas due to Luther Manor's size. In addition, this allows other residents to have confidence that they can safely leave their room without encountering people they don't know.
- Please stay 6 feet apart from staff and other visitors as you screen in.
- First time visitors, please allow extra time to enter your information into our Accushield visitor screening database.
- Violating these guidelines puts others at risk and could result in you not being allowed to visit in the future.

Please understand that this is a starting point for our reopening. As we are able to ease additional restrictions, we will do so and communicate accordingly. Along the same line, we are evolving our practices again, so please bear with us if we tweak how we are doing things. We so appreciate your understanding, support, partnership and patience over this past year plus!

Interested in hearing more from us?

- Subscribe to receive email updates at COVIDUpdates@LutherManor.org
- Visit our website at www.luthermanor.org
- Follow us on Facebook at [LutherManorWI](https://www.facebook.com/LutherManorWI)