



LUTHER MANOR

A Life Plan Community

Luther Manor Continuing Precautions Related to COVID-19

January 12, 2021 5:21 pm

The safety of our residents and staff remain our top priority and we will continue with our protocols, precautions and daily screening of staff and all Health Care Center and Assisted Living Residents. All visitor restrictions remain.

Thank you for your support, partnerships and commitment to our residents and staff as the pandemic continues to evolve. Please continue to connect with your loved ones as often as you can. Don't forget our Sharing God's Love team is here to help! Just email SharingGodsLove@LutherManor.org to get started.

Campus Update

- Today we learned that a staff member from our Terrace Independent Living and 3 staff members from our Supportive Living program tested positive for COVID-19. All staff and the families of those having loved ones who may have had direct contact with these individuals have been notified. If you didn't receive a call from us, your loved one did not have direct contact. Following discussions with the Wauwatosa Department of Health, we tested residents in the Supportive Living program today and will test them again on Friday. Since mid-March, we have been conducting vitals checks on residents in this program daily. We also monitor them for symptoms to help identify any changes in their conditions. In addition, we have encouraged all Independent Living Residents to check their temperature at least daily and we screen them as they return to the campus. Together with wearing masks, screening staff in all program areas and following frequent cleaning and hygiene protocols, we have precautions in place to help mitigate the spread when someone becomes ill. We will keep you updated as test results are returned.

Because of these positive staff cases and while we wait for the results of resident tests, we have implemented Phase I restrictions in Independent Living for at least the next 10 days. Unfortunately, this means we must restrict outside visitors, hold off on small group activities, close the beauty parlor and fitness rooms and go back to meal delivery from our restaurants. We are asking all Terrace residents to self-isolate and take heightened precautions of wearing their masks, distancing themselves if they leave their apartment and monitor themselves for signs and symptoms. We want to do all we can to make sure this does not turn into a wide-spread situation. We highly recommend all residents continue to self-screen for temperature (over 100 degrees could be problematic), sore throat, cough, runny nose, diarrhea, nasal congestion, a headache or a general subjective feeling of being hot or not feeling well, and unusual aches and pains. We urge them to contact their doctor if they have any of these symptoms that cannot be explained.



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- The results from our COVID testing in the Courtyard continue to come in on a daily basis (usually within two business days of administering the test). There is one resident in the Courtyards that tested positive. This resident was transferred to our specialty COVID unit and the family has been contacted.
- Our follow up resident testing in our Health Care Center has unfortunately returned with five Health Care Center residents returned with positive tests. They are all from the same unit and were transferred to our specialty COVID unit. Protocols and contact tracing are being scrutinized, especially in the unit with the additional residents. Families of those having loved ones who may have had direct contact with the individuals have been notified. If you were not contacted by us, your loved one is not affected. We will test residents again tomorrow and continue to test staff as directed by the Department of Health.
- Our top priority continues to be stopping this virus and doing our best to keep COVID-19 from spreading. We will continue to do our best to connect personally with each resident on a regular basis and strive to engage with them and help them through these difficult times, regardless of what phase of quarantine or reopening we are in.

Interested in hearing more from us?

- Subscribe to receive email updates at COVIDUpdates@LutherManor.org
- Visit our website at www.luthermanor.org
- Follow us on Facebook at [LutherManorWI](https://www.facebook.com/LutherManorWI)
- Call for daily messages on our COVID-19 Hotline, 414-831-9389