



LUTHER MANOR

A Life Plan Community

Luther Manor Continuing Precautions Related to COVID-19

November 4, 2020 5:19 pm

Good Evening from Luther Manor. The safety of our residents and staff remain our top priority and we will continue with our protocols, precautions and daily screening of staff and all Health Care Center and Assisted Living Residents. All visitor restrictions remain.

Thank you for your support, partnerships and commitment to our residents and staff as the pandemic continues to evolve. Please continue to connect with your loved ones as often as you can. Don't forget our Sharing God's Love team is here to help! Just email SharingGodsLove@LutherManor.org to get started.

Shout Outs of Thanks!

- **Thank you to Kimberly Hernandez from Divine Savior Holy Angels High School** for the pen pal letter. It's once again great to see high school students using their time to think of others and not themselves. Kimberly, please be sure to send pictures of your current and new dog in your next letter:)

Campus Updates

- The results of our Health Care Center bi-weekly staff testing continue to come in on a steady basis over the past several weeks once again there are no new positive cases. We will continue with the bi-weekly testing until the County's new positivity rate statistics come out next week and then follow guidelines based on that positivity rate. The Courtyard test results for all residents have come back negative. Most of the Courtyard staff test results are also in, yet there was one positive case today. This staff member had no resident contact during any exposure dates, yet we are doing contract tracing to make sure any staff member that may have come in contact with them continues to watch symptoms and continues screening and regular testing. The Courtyards testing frequency will continue to be directed by the Department of Health and we will continue to keep you updated.

Campus Happenings

- The next phase of our Independent Living reopening plan started yesterday that includes pre-arranged inside visits. Although it has only been two days, so far so good. Please continue to communicate with your loved one about their comfort level of having you visit their apartments. As a reminder or in case you missed it, our process and guidelines include the recommendations we received from the Department of Health and the CDC.

For now, these guidelines include **one visitor at a time on a designated scheduled time and day to allow for proper cleaning by our staff by area.** The visitor must be **masked, will screen in including having their temperature taken, must follow the most direct route to the apartment and**



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not engage with other residents in the hallways along their way. These are all important as we will routinely clean and disinfect the entrances, hallways, elevators and high touch surfaces areas based on this visit schedule. Visiting other parts of the campus is not allowed at this time nor are pet visits (which can still happen with outside visits). Visitors are allowed to bring treats, personal items, gifts, etc. with them as they come in.

We envision this visitation protocol changing from time to time as we learn from our experiences and we are looking for how we can expand these inside visits to the other program areas in the future. These future changes may include designated visits spaces, plexiglass and of course continued protocols on screening, hand hygiene, social distancing and the wearing of masks.

Once again, we know these are a lot of rules and restrictions and we appreciate your cooperation, as we try our best to meet the ongoing needs of our residents, while keeping the entire campus safe. This is especially important as the positivity rate in our area continues to remain high. Please let me know if you have any questions and I will connect you with the right Terrace staff member.

Interested in hearing more from us?

- Subscribe to receive email updates at COVIDUpdates@LutherManor.org
- Visit our website at www.luthermanor.org
- Follow us on Facebook at [LutherManorWI](https://www.facebook.com/LutherManorWI)
- Call for daily messages on our COVID-19 Hotline, 414-831-9389