



# LUTHER MANOR

A Life Plan Community

## Luther Manor Continuing Precautions Related to COVID-19

September 21, 2020 5:15 pm

Good Evening from Luther Manor. The safety of our residents and staff remain our top priority and we will continue with our protocols, precautions and daily screening of staff and all Health Care Center and Assisted Living Residents. All visitor restrictions remain in place. This includes outside visits only for our Terrace Independent Living Residents.

Thank you for your support, partnerships and commitment to our residents and staff as the pandemic continues to evolve. Please continue to connect with your loved ones as often as you can. Don't forget our Sharing God's Love team is here to help! Just email [SharingGodsLove@LutherManor.org](mailto:SharingGodsLove@LutherManor.org) to get started.

### Shout Outs of Thanks!

- **Thank you to the incredible team of Social Workers** throughout the campus for extending themselves over and over again for the benefit of our residents, their families and all their co-workers. Their expertise, passion to serve and dedication to our residents during these crazy times has been a stabilizing force and a true asset to all of us! Thank you, Cathy, Lauren, Kathleen, Jessica, Becky and Alyssa! This team is also instrumental in laying out the plans for our upcoming Assisted Living and Health Care Center in person visits!

### Campus Happenings

- Our first set of "Safer Visits" for our Assisted Living - Courtyards and River Oaks residents are in the works. We are creating a care plan for each resident that includes their desired type of visits - outdoor or window visits. If you have a loved one in our Courtyards or River Oaks programs, please contact Shari G or or Kenny S to schedule a visit. Space and times are limited to ensure adequate cleaning times. This team continues to facilitate virtual visits as well so their plates are full. If you do not know how to get ahold of them, please let me know and I will connect you.
  - If you missed our update on Friday, personalized care plans for our Health Care Center residents are being created the week of September 28th. Outdoor visits will then start the week of October 5th in our Serenity Garden. Inside visits will be held in the Welcome Center at a later date. More details to follow as we get closer.
  - Please note, if a case of COVID occurs, we'll have to stop the visits per CMS guidelines until the health department clears us to reopen.

Thank you all for your partnership in your loved one's care needs and for remembering that we're all in this together.



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## Campus Update

- As we near this next stage in our reopening, we've reflected on our activity over the last 6 months. If you can believe it, we have conducted over 1,000 connections for our residents. Whether it's been using FaceTime, Zoom or the telephone or orchestrating window visits - that's a lot! I wanted to thank Rachel and Cheryl - our Sharing God's Love team (formally our Volunteer Services Team) and our Life Enrichment staff of Shari in the Courtyards, Kathy, Mary, Yaping and Hillary in the Health Care Center, Stephanie in the Terrace and Kenny our manager at River Oaks for their hard work in making all of those connections possible. We know this has been hard on our residents and all of you, and we hope the efforts of amazing team members has eased some of the pains COVID-19 has created.



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- Call for daily messages on our COVID-19 Hotline, 414-831-9389