



# LUTHER MANOR

A Life Plan Community

## Luther Manor Continuing Precautions Related to COVID-19

**September 11, 2020 4:47 pm**

Good Evening from Luther Manor. The safety of our residents and staff remain our top priority and we will continue with our protocols, precautions and daily screening of staff and all Health Care Center and Assisted Living Residents. All visitor restrictions remain in place. This includes outside visits only for our Terrace Independent Living Residents.

Thank you for your support, partnerships and commitment to our residents and staff as the pandemic continues to evolve. Please continue to connect with your loved ones as often as you can. Don't forget our Sharing God's Love team is here to help! Just email [SharingGodsLove@LutherManor.org](mailto:SharingGodsLove@LutherManor.org) to get started.

With today being the anniversary of the horrible attacks on September 11th, we think of the unity that was displayed then to overcome such a horrible tragedy. We feel the same way about the challenges facing our country today! God Bless America!

### Shout Outs of Thanks!

- **Thank you to Pauline Beck from Milwaukee** for the awesome picture postcards and conversations you took the time to write for our residents. They are great, because we can choose a card based on our knowledge of what our residents really love! I already know who is getting the cat pictures and the lily pads!

### Campus Happenings

- Starting next week Tuesday, September 15th we are reopening the Park Terrace Dining Room for lunch and dinner for our Terrace Independent Living residents. Yes, there are a lot of rules and procedures to be followed and yes, we have removed a lot of tables and chairs to ensure we are following social distance requirements. To ensure we are doing all that we can to keep everyone safe, we have also removed all condiments from the table tops and will serve them as requested and/or bring them out when we can anticipate our resident's needs.

Advanced reservations at two different seating times for both lunch and dinner are required. All the residents have to do is circle the time they want to eat and then circle the meals they want for each meal period. Residents can coordinate the reservation times with their friends to eat at the same time, even though tables will be no larger than two residents per table. If the resident only selects the meal they would like and does not select a time on the menu, this is our process for delivery only. We will then deliver that meal to their apartment at no charge at the standard delivery time range we have been since we started delivering all meals.

We hope this helps you support your loved ones, yet if there are questions please let me know and we will work through any special requests or needs.



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Thank you as always for your partnership in helping your loved ones thrive, as best is possible in spite of COVID-19!

## Campus Updates

- Reviewing our four-page detailed guidelines for re-opening the dining room, made me take a deep breath. If you can imagine the quantity of policies and procedures required to run a Senior Living Facility such as ours, add a generational pandemic and it could feel overwhelming for some! Our leaders and employees have been spectacularly successful adapting to new rules and regulations from multiple agencies that seem to change by the hour. They have then become subject to training and retraining on topics that are so essential to us keeping residents and their co-workers safe from COVID-19. They amaze me every day and if I think of what's good today in spite of COVID-19 it has to be our incredible staff that has hung together since day one!
- You may have heard CMS has put out a new requirement for Health Care Centers, requiring staff testing based on the number of cases in the respective local areas. With this information, today we started testing all managers working in our Health Care Center only and will begin weekly testing of all staff in the HCC only starting next week. This frequency could change as the number of positive cases in our areas change. Rest assured we will continue our transparency and keep you updated, as we have since the pandemic started.

I know I said HCC only a couple of times, yet just to be clear, this requirement does not affect our Courtyard or River Oaks Assisted Living or The Terrace Independent Living staff at this time.

## Interested in hearing more from us?

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- Call for daily messages on our COVID-19 Hotline, 414-831-9389