

Luther Manor Continuing Precautions Related to COVID-19

July 22, 2020 5:29 pm

Good Evening from Luther Manor. The safety of our residents and staff remain our top priority and we will continue with our protocols, precautions and daily screening of staff and all Health Care Center and Assisted Living Residents. All visitor restrictions remain in place.

Thank you for your support, partnerships and commitment to our residents and staff as the pandemic continues to evolve. Please continue to connect with your loved ones as often as you can. Don't forget our Sharing God's Love team is here to help! Just email SharingGodsLove@LutherManor.org to get started.

Shout Outs of Thanks!

- **Thank you to Judy Leiterman from Milwaukee** for the newest round of encouraging notes for our residents!
- **Thanks for the Fred and Dorothy Boness family** for the wonderful treats to share with our staff!



Campus Happenings

- Since we had to restrict access to the Courtyards a couple of weeks ago, we wanted to make sure you knew that we do have a podiatrist doing apartment visits in the Courtyards for anyone that has emergency or medically necessary nail needs.



LUTHER MANOR

A Life Plan Community

- Although it's easy to share stories of sweet hand-written cards and even sweeter treats that are delivered to staff or residents, we cannot emphasize enough the necessary and required services we provide our residents that are still going on every shift, every day. These updates share a lot of what has been newly implemented since COVID-19 started, yet we have around 400 employees working here at Luther Manor that are still delivering around 1,350 meals a day, cleaning hundreds of apartments daily, checking vitals and temperatures of our Health Care Center and Assisted Living residents three times a day, cleaning and re-cleaning hallways and high traffic areas, etc...

COVID-19 has created a lot of changes that were necessary due to this pandemic, yet we do not take our core responsibilities lightly. We do strive to be our best at providing all services, doing so with a servant's heart, while also doing our best to be human. We do this while caring for and being part of our families at home as well. Are we perfect and defect free, no. However; I share this because I want to be sure there is no confusion that we accept these responsibilities with the understanding of what is expected and we strive to do our best each day, each resident and each need. If you feel there is an opportunity for us to be better we would appreciate hearing from you, so that we are given the opportunity to resolve an issue, coach a teammate or improve a process. Thank you for trusting us with your loved ones and your partnership!

Campus Updates

- As you know, last week we learned that a staff member and one resident in our Terrace Supportive Living program tested positive for COVID-19. All Supportive Living residents were tested last week and all resident results returned negative for COVID-19. We received the final staff test results and one other employee came back positive and the rest were negative. Since mid-March, we have been conducting daily vitals checks on residents in this Terrace Supportive Living program. We also monitor these residents for symptoms to help identify any changes in their conditions. Also, since March we have recommended all Independent Living Residents check their temperature at least daily and we now screen them as they return to the campus. Together with wearing masks, screening staff in all program areas and following frequent cleaning and hygiene protocols, we have precautions in place to help mitigate the spread when someone does become ill.

Interested in hearing more from us?

- Subscribe to receive email updates at COVIDUpdates@LutherManor.org
- Visit our website at www.luthermanor.org
- Follow us on Facebook at [LutherManorWI](https://www.facebook.com/LutherManorWI)
- Call for daily messages on our COVID-19 Hotline, 414-831-9389