



LUTHER MANOR

A Life Plan Community

Luther Manor Continuing Precautions Related to COVID-19

July 20, 2020 4:56 pm

Good Evening from Luther Manor. The safety of our residents and staff remain our top priority and we will continue with our protocols, precautions and daily screening of staff and all Health Care Center and Assisted Living Residents. All visitor restrictions remain in place.

Thank you for your support, partnerships and commitment to our residents and staff as the pandemic continues to evolve. Please continue to connect with your loved ones as often as you can. Don't forget our Sharing God's Love team is here to help! Just email SharingGodsLove@LutherManor.org to get started.

Shout Outs of Thanks!

- **Thank you to Lisa Hicks from Michigan** for Sharing God's Love by making the awesome cards wishing our residents Comfort, Hope and Peace!

Campus Updates

- Last week we shared that a staff member and a resident in our Terrace Supportive Living program tested positive for COVID-19. Results for all the remaining Supportive Living residents are back and all are negative. As of today, we've received about 80% of the Supportive Living staff test back and they too are negative. The resident who tested positive last week continues to receive care in our health care center observation unit that is designed for COVID patients. Our heightened precautions and ongoing monitoring help to mitigate the spread when someone does become ill. We will keep you updated as the remaining staff test results are returned.
- To make sure it is clear from our update last week, with this positive resident case, we have been asked by the Wauwatosa Department of Health to revert back to Phase I in Independent Living for at least 14 days from the time that COVID-19 was in the Terrace. To be more specific, Phase I unfortunately means that we are reverting back to a lockdown situation. This is another critical step in mitigating the spread. This means that we must reverse the previous easing of our reopening plan that includes the following:
 - Canceling outside visits
 - Cancelling small group activities
 - Stopping spa services
 - Closing the beauty parlor
 - Closing the fitness rooms

All of this is to help prevent the spread of the virus further. The Department of Health is also asking that any resident who leaves the campus is to self-



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quarantine upon their return. As of Saturday morning, we set up resident symptom screening stations for Terrace residents who would like to be screened for symptoms and/or a fever. Please encourage your loved one to stop by the main Terrace reception desks to be screened or to self-screen for temperature (over 100 degrees could be problematic), sore throat, cough, shortness of breath, diarrhea, runny nose, nasal congestion, a headache or a general subjective feeling of being hot or not feeling well. We urge them to contact their doctor if they have any of these symptoms that cannot be explained.

We understand this may be disappointing and please know it was a difficult decision to go backwards. Our top priority is stopping this virus and doing our best to keep COVID-19 from spreading. We are regularly checking in with all residents and delivering treats or something special to bring a little joy in an otherwise difficult time, and to “put eyes on” each resident to see how they are doing in their apartments. We will continue to do our best to connect personally with each resident and react accordingly to our observations. Pastor Laura has also started a new offering on our in-house channel 956 called a *Service of Lament During a Global Pandemic*. Intended to acknowledge and assist residents who may be struggling with the isolation, fear and worry of the pandemic. We will continue to enrich the mind, body and soul of our residents regardless of what phase we are in or not in.

As always, we will keep you updated of the remaining test results and when we can progress to our reopening phases again.

Interested in hearing more from us?

- Subscribe to receive email updates at COVIDUpdates@LutherManor.org
- Visit our website at www.luthermanor.org
- Follow us on Facebook at [LutherManorWI](https://www.facebook.com/LutherManorWI)
- Call for daily messages on our COVID-19 Hotline, 414-831-9389