



LUTHER MANOR

A Life Plan Community

Luther Manor Continuing Precautions Related to COVID-19

July 17, 2020 5:06 pm

Good Evening from Luther Manor. The safety of our residents and staff remain our top priority and we will continue with our protocols, precautions and daily screening of staff and all Health Care Center and Assisted Living Residents. All visitor restrictions remain in place. The Terrace Independent Living program remains in Phase III reopening.

Thank you for your support, partnerships and commitment to our residents and staff as the pandemic continues to evolve. Please continue to connect with your loved ones as often as you can. Don't forget our Sharing God's Love team is here to help! Just email SharingGodsLove@LutherManor.org to get started.

Shout Outs of Thanks!

- **Thank you to Mary Tollander**, our super volunteer and to St. John's Lutheran Church in Brookfield for the new stack of personal cards we can share with our residents!
- **Thank you to Christin Carter**, the Older Adult Program Coordinator at the Milwaukee LGBT Community Center for the wonderful care packages for our residents!

Campus Updates

- We learned that a staff member in our Supportive Living program tested positive for Covid-19. All staff and the families of those having loved ones who may have had direct contact with this individual have been notified. If you didn't receive a call from us, your loved one is not affected. Following discussions with the Wauwatosa Department of Health, we tested residents and staff in the Supportive Living program. Test results are taking longer than in the past because of the increase in testing among the general population in our area. At this time, 10% of the resident tests are back with one of those being positive. This resident has been transferred to our observation unit in the health care center that is designed to care for COVID patients. This is our first exposure in the Supportive Living program. Since mid-March, we have been conducting vitals checks on residents in this program daily. We also monitor them for symptoms to help identify any changes in their conditions. In addition, we have recommended all Independent Living Residents check their temperature at least daily and we screen them as they return to the campus. Together with wearing masks, screening staff in all program areas and following frequent cleaning and hygiene protocols, we have precautions in place to help mitigate the spread when someone becomes ill. We will keep you updated as test results are returned.
- With this positive resident case, we have been directed by the Wauwatosa Department of Health to revert back to Phase I in Independent Living for at least the next 14 days. Unfortunately, this means that we must cancel all outside visits, hold



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off on small group activities and close the beauty parlor and fitness rooms to help prevent the spread of the virus. We will set up resident screening stations tomorrow for any resident who would like to be screened for symptoms and fever. We highly recommend all residents stop by to be screened or to self-screen for temperature (over 100 degrees could be problematic), sore throat, cough, runny nose, diarrhea, nasal congestion, a headache or a general subjective feeling of being hot or not feeling well. We urge them to contact their doctor if they have any of these symptoms that cannot be explained.

As always, we will keep you updated of the remaining test results and when we can progress to reopening again.

Interested in hearing more from us?

- Subscribe to receive email updates at COVIDUpdates@LutherManor.org
- Visit our website at www.luthermanor.org
- Follow us on Facebook at [LutherManorWI](https://www.facebook.com/LutherManorWI)
- Call for daily messages on our COVID-19 Hotline, 414-831-9389