



Luther Manor Continuing Precautions Related to COVID-19

May 4, 2020 6:35 pm

Good evening from Luther Manor. Although there are still no newly acquired resident cases of COVID-19 at Luther Manor, we do have an update regarding one of our employees. This afternoon we were notified that a limited part-time employee of Luther Manor's Health Care Center tested positive for COVID-19. After reviewing our schedules and working with the City of Wauwatosa's Department of Health, we confirmed that this individual **was NOT on campus** during the timeframe of concern. With this said, we will continue with our stringent protocols, precautions and twice daily screening of staff and three times daily vitals checks for all Health Care Center and Assisted Living Residents. In addition, all staff continue to wear masks on campus and are adhering to proper hygiene and infection control protocols. Working closely with the Department of Health, we will monitor the situation closely and will contact any resident, family member or staff directly if necessary.

This situation highlights that because this pandemic has not concluded, we **all must remain constant** in adhering to the necessary precautions. Our number one priority continues to be the health and safety of our residents and staff. Thank you for your care and commitment to our residents and staff during this extremely challenging time. We know that your calls and notes make a difference in keeping spirits up!

Shout Outs of Thanks!

- Thank you to everyone that read last Friday's request for more content to share through our Sharing God's Love email process. There was a noticeable increase in submissions for us to share since Friday.
- **Thank you Gloria Potter from St. Matthew's Evangelical Lutheran Church, in Wauwatosa** - Gloria took my request so seriously that she sent us a ton of unique emails as special encouragement that we will share with our residents and staff!

Campus Update

- With Mother's Day fast approaching (hint, hint) we wanted to remind you that we can accept drop offs now, as well as over the weekend. Please note that items for our Independent Living Residents can be dropped off Mon. - Fri. at the Terrace CD or STU entrances between 8:30 am - 4:00 pm. At other times, please drop off items at the Health Care Center main desk. Items for Courtyard Assisted Living Residents should be dropped off at the Health Care Center entrance as well. Please remember that the resident's name and apartment/unit number needs to be clearly marked on each package.



LUTHER MANOR

A Life Plan Community

- With many of our residents not possessing a phone or the ability to easily handle a device when making a call, we have many of our employees volunteering to come in next Saturday and Sunday to help our residents' families connect with their mothers. We have time slots available for about 100 phone calls, Facetime or Zoom multi-person 10-minute calls this coming Saturday or Sunday. **If your loved one does not have a phone or cannot manage one**, please contact us to schedule a time by sending an email with your request to SharingGodsLove@luthermanor.org with the following information:
 - Residents name
 - Residents apartment number
 - Preference of phone call or Facetime chat or if you will initiate a Zoom conference with multiple family members.
 - Your phone number we can call with questions
 - Your first and second preferred time on Saturday or Sunday
 - We have openings as follows:
 - Saturday from 8 am - 1 pm
 - Sunday from 9 am - 3 pm

If your mother has a phone and can manage it on her own, we ask that you not take advantage of this service. This way we can save our volunteers for those that cannot do this on their own. Thank you for your understanding!

Reminder, we will be sending updates on Mondays, Wednesdays and Fridays until further notice. If something pressing comes up we will certainly be communicating on the other days, including weekends as necessary.

Interested in hearing more from us?

- Subscribe to receive email updates at COVIDUpdates@LutherManor.org
- Visit our website at www.luthermanor.org
- Follow us on Facebook at [LutherManorWI](https://www.facebook.com/LutherManorWI)
- Call for daily messages on our COVID-19 Hotline, 414-831-9389