



LUTHER MANOR

A Life Plan Community

Luther Manor Continuing Precautions Related to COVID-19

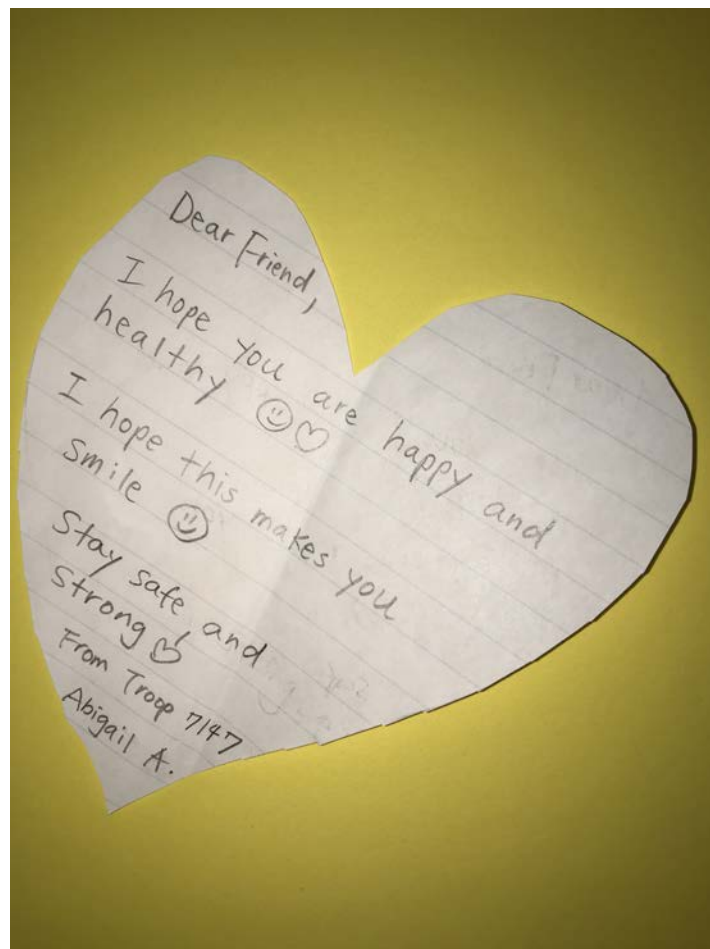
May 22, 2020 5:25 pm

Good evening from Luther Manor. Resident and staff safety remains our top priority and we will continue with our protocols, precautions and daily screening of staff and all Health Care Center and Assisted Living Residents.

Thank you for your support and commitment to our residents and staff during this extremely challenging time.

Shout Outs of Thanks!

- Thank you to the Anonymous donor that bought lunch for all the Terrace staff last week. We appreciate your generosity!
- **Thank you to Abigail Amo, a member of Girl Scout Troop 7147 from Buena Park, California,** for the lovely encouragement for us to share! I think her note is good for all of us!





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Campus Update

- I received a few more questions about visits, so I thought it would be best to answer this to the group instead of individually in hopes that it clears up any confusion.

To be clear, we are **not** allowing visitors at this time. This is mandated by the CDC and the Department of Health. Everything we have heard from our regular meetings, calls and webinars with the various agencies simplifies the reasoning down to the fact that nursing homes, assisted living facilities, hospices and Continuing Care Retirement Communities/Senior Living Communities house people who are among the highest risk of dying from Covid-19. Prohibiting all but the most essential people from entering the building limits exposure and the changes of the virus infecting our residents AND our staff who we need to be healthy to provide care, meals, enrichment, baths - you name it - to our residents. We will not violate this regulation.

We absolutely understand the impact of being separate from loved ones, especially when it comes to the elderly with memory loss. All of the governing agencies have acknowledged this as well, yet the risk of a resident passing from Covid-19 outweighs this. We have regularly encouraged you to make calls, hold FaceTime visits and/or send cards, letters and pictures to your loved ones. This is also why we ask for the encouragement from the general public and why we keep thanking you and others sending the encouragement. We continue to reinvent our resident cares, our activities, Pastoral Care programs, dining, general services and even our staff duties as much as we can to continue to Share God's Love and enrich our residents' lives, while striving to keep them safe.

There is plenty of speculation about how and when we might be able to open along with opinions about vaccines and testing our way back to normal. Right now, there is not even a tentative date for this. However, we are already working out what it might look like so when we have the green light, we're ready to go. However it plays out, it will be a controlled and limited roll out to ensure we keep residents safe. Just imagine, loved ones for 450 residents all coming at the same time. This would not be a good experience for anyone. As we move along and things look to be loosening, we will share our plans with you and do all we can to get you back in touch with your loved ones and reintroduce our freedoms as soon as possible.

- For those of you that may be new to this update, we do not usually share information until we have it. However; because of its importance, we thought we would let you know that we have not received results from the tests that were conducted last week and this week on staff who work on the Health Care Center



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unit with the confirmed cases. Remember that if your loved one was affected, we talked with you immediately upon receiving the results. We screen staff and monitor residents for symptoms and we are glad to report that they all are doing well this week. We will update you on results of the outstanding employee tests when they come in, which we now expect to be after the Holiday.

We will take another break from sending the update through the long weekend, unless something pressing comes up. Enjoy your Memorial Day weekend, stay safe and we will be back next week Tuesday!

Interested in hearing more from us?

- Subscribe to receive email updates at COVIDUpdates@LutherManor.org
- Visit our website at www.luthermanor.org
- Follow us on Facebook at [LutherManorWI](https://www.facebook.com/LutherManorWI)
- Call for daily messages on our COVID-19 Hotline, 414-831-9389