

Luther Manor Continuing Precautions Related to COVID-19

May 20, 2020 5:25 pm

Good evening from Luther Manor. Resident and staff safety remains our top priority and we will continue with our protocols, precautions and daily screening of staff and all Health Care Center and Assisted Living Residents.

Thank you for your support and commitment to our residents and staff during this extremely challenging time.

Shout Outs of Thanks!

- Thank you to Eli Zach, Teddy & Leo Sturgill, Billy & Timmy Emmons and Gail Rennie from St. John's Lutheran Church and the Docents of the Milwaukee Art Museum - Ann Brophy, Jennifer Christ, Lee Coppernoll, Laura Mullins, Bobbie Szabo and the ring leader our volunteer we are missing so much... Mary Tollander for all of these incredible cards, letters, pictures and love you are sharing with our residents!



- Thank you to Eugene Howard, one of our Terrace residents for the Cake for our Loss Prevention Team!



Campus Update

- This morning, we became aware of a technical malfunction in our email distribution system that allowed recipients to send responses to our COVID Updates. The problem has been corrected. Our COVID Updates are intended to provide information to a broad group of interested individuals about the situation, changes in our operating policies and government regulations, and to provide a glimpse into the daily activities occurring in our residents' and staffs' lives. It is not intended as an open forum acknowledging the myriad direct communication methods already in place with our program directors, social works and leadership.

There are many questions about when we will be allowed to invite visitors back. Yesterday, the State of Wisconsin Department of Health and the Ozaukee/Washington Counties Department of Health issued notices reminding the public that ALL visitor restrictions remain in place. As our state and the nation reopens, the CDC continues to urge people with underlying conditions, including the elderly, and anyone with symptoms to stay home. While all of us at Luther Manor - residents and staff alike - are eager to return to a world with fewer restrictions and more freedoms, our #1 priority is to keep our 450 residents, our 400 staff members as safe as possible from this insidious virus. Since the beginning, the guidance has been that prevention is the best method to stop the spread and that means taking heightened precautions - face masks, hand washing, social distancing, frequent disinfecting and frequent monitoring for symptoms. We have and continue to do all of these things in addition to taking swift action when symptoms appear. I can promise you that we will reopen at



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some point and I can promise you that it will be done in a slow and controlled manner.

This virus is invisible - by virtue of its transmission and its slow (and at times never) manifestation of symptoms. There are very few reports of people in the world who have knowingly spread the virus. There are many more reports of people expressing immense guilt when they learn that they spread it to others. Pointing fingers does no good in helping us win this battle.

We could not feel more blessed to care for your loved ones and to have an incredible team of employees among us. Our staff have gone above and beyond the call of duty to care without hesitation since the moment this started. I could fill pages with the extra things they have done for our residents, for one another and for families during this time. We call it “sharing God’s love” and it is grounded in our CARES values that have been on display here with greater commitment than we’ve seen before. There is something about a crisis that brings people together and it’s been said that COVID-19 is a good reminder that no matter our differences we are all human beings.

So, as this situation persists, please know that we understand how important it is for our residents to regain their freedoms and rekindle relationships with their loved ones and friends. Your continued support is as important now as it has been since this crisis began.

Interested in hearing more from us?

- Subscribe to receive email updates at COVIDUpdates@LutherManor.org
- Visit our website at www.luthermanor.org
- Follow us on Facebook at [LutherManorWI](https://www.facebook.com/LutherManorWI)
- Call for daily messages on our COVID-19 Hotline, 414-831-9389