



LUTHER MANOR

A Life Plan Community

Luther Manor Continuing Precautions Related to COVID-19

April 14, 2020 5:27 pm

There are still no newly acquired cases of COVID-19 on either of Luther Manor campuses, which is where our energy continues to go. This remains our highest priority. Thank you for all the support and communication you have provided your loved ones and our team of employees. It is so obvious we are one team, keeping our faith and working hard to stay safe, happy and flexible in this new world!

Still glad to report there is nothing exciting for today's update, so here is a mini update and a new section of appreciation:

- I've been pretty consistent letting you know that our success to date has been because of the awesome staff we have that continue to Share God's love in good times and in bad. It is also because we have received so much partnership from all of our residents' families in keeping them connected, calm and positive. Lastly the support we have received from our community, neighbors and area businesses has been such an awesome thing to be able to be part of. In honor of this I'd like to add a thank you section to this update. Without further adieu here is our first formal "In appreciation", thank you:
 - Thank you **West Allis Fire Department** for your mask donations!
 - Thank you **Lori Schultz, our own Pastoral Care Specialist** that single handedly made over 120 cloth masks for residents and staff!
- Great news for the day is our resident who fell ill to the COVID-19 virus has fully recovered and is now back in her apartment. We are so proud of our Nursing and Caregiver team for catching the symptoms early, getting her to the hospital for testing and providing the appropriate care. More kudos to our housekeeping team for their diligence in handling proper infection control protocols and all our staff who are skilled in handling any type of contagious situation. It's so great to know that an 89 year old can beat coronavirus! When I visited her on Easter Sunday, she credits everything to the Lord and her diligence in prayer. We know there were many people praying for her and once again, the Lord answered!
- Another silver lining in dealing with the virus situation has been learning of the many hidden talents of our team. One example is the fast and furious early adaptation we had to do for checking temperatures and conducting health screening for all staff and essential visitors. It's been so great to have dedicated staff adapting their schedules to conduct the screening at all hours of the day and night, yet when checking 300+ people twice a day, we found that our early technology is reaching its peak and we needed a new solution. Our internal Information Technology team of Erika Tole and Heather Maas worked hard to develop our very own app (in beta testing now) to log every person coming in and out of the building, their temperatures, symptoms and now possession of



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PPE to ensure staff are protected and our conservation efforts are being followed. The new system will also allow us to more easily query the data for trends and compliance. From the very beginning, Erika and Heather have found new ways for us to include technology in this rapidly changing, high intensity situation. Hats off to Erika and Heather for their empowered creativity and commitment to Luther Manor!



Please remember, keep those calls, cards and emails coming. The after Easter rush of attention is over, and now it's almost a month until Mothers Day. Please don't wait for a holiday and keep contacting your loved ones in all ways possible!