



LUTHER MANOR

A Life Plan Community

Luther Manor Continuing Precautions Related to COVID-19

June 24, 2020 5:08 pm

Good Evening from Luther Manor. The safety of our residents and staff remain our top priority and we will continue with our protocols, precautions and daily screening of staff and all Health Care Center and Assisted Living Residents. All visitor restrictions remain in place.

Thank you for your support, partnerships and commitment to our residents and staff during this extremely challenging time.

Shout Outs of Thanks!

- **Congratulations to Bre Ware, one of our awesome Certified Nursing Assistants in our health care center** who is our most recent “Mission Possible” winner. Once a month we honor a staff member(s) for embodying Luther ‘Mission of *“Share God’s love by enriching the lives of older adults”* and for going over and above the call of duty.

“If you could eat anything in the world, what would you eat?” How would you answer such a wide open question? That is exactly what Bre, asked Billy, one of our Health Care Center residents. She knew that Billy’s birthday was approaching and she had a surprise in mind knowing that - in the pandemic, he wouldn’t have family to help him celebrate.

“Steak & eggs” was his answer. “How would you want it cooked?” Bre asked. “Medium rare – and my eggs over easy,” he said. Billy had no idea what Bre was cooking up (pardon the pun!). Bre then headed out to a local restaurant during her break and bought Billy the very meal he had requested along with a birthday balloon and presented it to him in honor of his special day.

Bre was selected from among several Luther Manor staff members who were nominated for this special award. She showed genuine compassion for Billy and found a beautiful way to offer service to God by celebrating Billy’s life. In honor of a special day that was difficult and lonely for Billy, Bre demonstrated what makes our Mission Possible. In addition to being surprised by the Mission Possible Ambassadors, Bre was presented with a commemorative item and a personal thank you from our CEO. Congratulations Bre and thank you!



Campus Update

- A couple of weeks ago we shared that we were developing a phased reopening plan for our Independent Living - Terrace residents. With Phase I being the lockdown that occurred in March, we entered **Phase II that is focused on Reducing Internal Restrictions** now that we have remained COVID free in the Terrace and the broader community is reopening. Phase II began by conducting beta tests of small group gatherings to determine how well we could operate safely under precautionary conditions. The results were good and we are prepared to move further into Phase II.
 - **June 22** - After determining safety protocols, we reopened our **massage therapy services** on Monday.
 - **June 29** - We are **lifting the 14-day self-isolation guidance** that was in place for independent living residents who left the campus. Residents can come and go in the community as they wish. Every resident was given a cloth mask to use and communication about safe distancing and hand hygiene have not slowed.



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- **June 29 - Outdoor visits with friends and family on Luther Manor's campus** may resume for Terrace residents. Everyone must be masked at all times and social distancing practices are required. We will encourage residents to wash their hands immediately upon returning to their apartment. Terrace residents and their visitors are welcome to walk the campus and use our outdoor seating. **Plan ahead because no visitors will be allowed in the building while visiting and none of our facilities are open to visitors.** Our grounds crew will clean the outdoor benches, handrails and door knobs on a daily schedule.
- We are working on safety protocols to reopen the **beauty parlor** in the near future and are gathering input from Terrace residents about other internal services to reopen, as we monitor Phase II results. Future steps include items such as reopening **dining and transportation for shopping trips.**

With this reopening, our Terrace staff are restricted from moving about campus to limit the potential of illness being brought into the Health Care Center or Assisted Living, which are not reopening at this time. Phase III - Reducing External Limitations, is in the planning stage. **Indoor visitations are not being considered until further phases.** Before we reduce additional limitations or advance to future phases, we will allow for a minimum of 14 days to pass. Conversely, we may need to revert to Phase I or implement past limitations should a case of COVID-19 be confirmed in the Terrace.

To make sure I am being clear, **this is for Terrace Independent Living residents only and still restricts visitors from coming into any of our apartments or buildings under any circumstances.** Plan ahead, and our apologies in advance that this includes no bathroom use either:)

Please help us have the most successful reopening possible by adhering to the rules and encouraging your loved ones to do so as well. We know you are all eager to reconnect but our number one priority remains the safety of our residents and staff. Like everywhere else in the nation, taking a deliberate approach will help us control the risks, assess exposure should a case occur and to take the necessary containment steps should the situation require that.

- **Interested in hearing more from us?**
- Subscribe to receive email updates at COVIDUpdates@LutherManor.org
- Visit our website at www.luthermanor.org
- Follow us on Facebook at [LutherManorWI](https://www.facebook.com/LutherManorWI)
- Call for daily messages on our COVID-19 Hotline, 414-831-9389