



LUTHER MANOR

A Life Plan Community

Luther Manor Continuing Precautions Related to COVID-19

March 18, 2020, 6:53 pm

The highest priority at Luther Manor continues to be the well-being of our residents and staff. At this time, there are no cases of the COVID-19 (Coronavirus) on our campus.

We've heard from many of you that these updates have helped you stay connected and brought confidence knowing that your loved ones are being well cared for. With this in mind, we will make every attempt to send out an update each day, even if to share that nothing has changed. We've also enhanced our website so that you can more easily find information about visiting the campus, ways to stay in touch with loved ones and public resources. All of our emailed updates will now be posted to our website as well.

There are two main topics we will focus on in today's update. Staying in touch with loved ones and information pertaining to our Independent Living residents.

We are of course spending a lot of energy helping to address the health and physical well-being of our residents. A lot has changed for our residents and we have worked hard to help increase their interaction with our staff for socialization purposes and we continue to look for creative ways to use the resources we have to do more of this.

- We have increased one on one activities with our life enrichment team and spiritual time with our Pastoral Care team.
- We have also re-emphasized the many ways our team members can use conversation starters while providing daily cares.
- Families can help by calling their loved one's apartment or cell phone.
- Families can also send letters, cards, pictures and/or emails.
- If your loved ones have a cellular phone and they can use a video chat option we such as Skype or FaceTime, because sometimes a face to face conversation is just what they need.

We have received several questions pertaining to our Independent Living residents, so we also wanted to update everyone about how we're working with them to raise awareness of the situation and recommended precautions.

- The majority of the actions implemented in the Health Care Center and Assisted Living have also been implemented in our Independent Living area, including limitation on non-essential visitors being prohibited from entering the campus.
- New this week, based upon recommendations from the CDC we are urging Independent Living residents in our Terrace Apartments do daily self-screening for symptoms related to the Coronavirus and daily temperature checks. If your loved one does not have a thermometer, please consider helping them order one through an online retailer, local delivery service or by you dropping one off for them at one of our approved entrances.



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- With our grocery shuttle-runs now stopped, Independent Living residents can still shop in our in-house grocery store, the Manor Mart. We have also provided a list of grocery delivery services that will drop off orders at our approved entrances. Families can also assist by dropping off groceries at an approved entrance. Please call ahead to ensure that staff are available to meet you.

With the anxiety that comes with this crisis, we are working to keep our Terrace residents updated about the situation by providing them with regular, detailed communications from our Independent Living Director. We are encouraging resident who use email and or the internet to sign up for our COVID Updates, visit our website and even call our COVID Hotline. We hope this helps reduce their stress.

Please know, that we continue to monitor this situation very closely and are adjusting as needed or required. Thank you for helping to keep Luther Manor infection free and our residents as upbeat as possible during these trying times.

If this update has been forwarded to you, consider subscribe directly by emailing us at COVIDUpdates@LutherManor.org, or visit our website at www.luthermanor.org. Updates are also be posted to our Facebook page - LutherManorWI. Lastly, a Hotline has been established for recorded updates. Call 414-831-9389.

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