

## Luther Manor Communication Related to COVID-19

## March 19, 2020, 6:55 pm

There are no changes to update you on today – although we are working to understand possible requirements of the Federal stimulus package. Instead we want to say thank you for all of your support during the past weeks.

We realize as we deal with this new normal, that everyone deals with challenges differently. As I write this, I think of my own father who passed away 11 years ago. His wisdom when challenges arose applies today more than ever. He used to say *"Bad things are going to happen in life. It's how you handle them, that matters!"* Today we strive to take care of all of our residents to the best of our abilities and in doing so, we are sharing Gods love with them in big and small ways.

The entire team here at Luther Manor is grateful that you have entrusted us with your loved ones and we want you to know that we take this responsibility seriously. We embrace it with gratitude and cherish our interactions with them – for many as if it were with their own parent, grandparent or favorite neighbor. We are inspired by our teammates that come to work when they may just want to hunker down in their homes like the rest of the world.

We feel for your families and loved ones who are separated during this difficult time. It is our desire from the deepest part of our hearts to support one another, to love one another and to overcome the bad things that are happening in our lives today.

We walk the campus talking with residents and co-workers and feel a renewed sense of understanding why each of us is here - it's about our mission of "sharing God's love." I am lucky enough to be the person who sends these email updates and as a result, I receive the responses and notes of appreciation from you. We are sharing these notes and staff receive them with great appreciation. With that in mind, we ask a favor of you.

We added a new area to the Coronavirus section of our website called "**Encourage a Resident or Staff Member**". Here you will find instructions on how to send uplifting messages and words of encouragement or appreciation to our residents and staff. You can personalize it for a specific resident or staff member, or feel free to send a general message that we'll share across the campus. I know it will mean the word to them. I've seen first-hand, our staffs' efforts, their commitment, accountability and the way they "share God's love." It's nothing short of amazing. They are all truly servants in the eyes of the Lord. They work together, they communicate, they do things outside of normal duties, because that is how we "share God's love" at Luther Manor.



Thank you for your trust, your support, for all the things you have done and are yet to do. When we come together both inside and outside of Luther Manor, I am confident we will overcome this time in history.

If this update has been forwarded to you, consider subscribe directly by emailing us at COVIDUpdates@LutherManor.org, or visit our website at <u>www.luthermanor.org</u>. Updates are also be posted to our Facebook page - LutherManorWI. Lastly, a Hotline has been established for recorded updates. Call 414-831-9389.

Unsubscribe Here

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